



**FOR IMMEDIATE RELEASE**

September 20, 2019

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**Tropical Depression Imelda Recovery:  
Reporting Storm Debris and Structural Flooding**

Houston, TX - Council Member Dave Martin would like to make sure Kingwood and Lake Houston area residents are reporting storm debris and structural flooding to [Houston 311](#) by calling 713-837-0311. It is imperative this information be reported to the City of Houston so there is a clear record of homes impacted and the appropriate departments can respond as quickly as possible.

Council Member Martin has coordinated with the City of Houston Solid Waste Department (SWD) to begin storm debris pickup to the Kingwood and Lake Houston area on Monday, September 23. Impacted residents should begin placing storm debris at the curb as soon as they can. Please make sure the debris is not placed near mailboxes or blocked by vehicles as this will impact SWD's ability to access and remove the debris. Roadways should be kept clear to ensure SWD vehicles can pass through the neighborhoods. Please avoid street parking if possible.

In addition to reporting storm debris, structural flooding must be reporting to Houston 311 so the City of Houston will be made aware of those impacted.

Houston 311 can be contacted by calling 713-837-0311. Following the report to 311, a service request number will be generated. Please share this service request number and the associated address with the District E office by emailing [districte@houstontx.gov](mailto:districte@houstontx.gov) so District E staff can track each case and expedite debris clean up as quickly as possible. Please note, two service request numbers must be generated to properly report storm debris and structural flooding separately.

For more information, please contact the District E office at (832) 393-3008 or via email at [districte@houstontx.gov](mailto:districte@houstontx.gov).

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